



2022 Coaching Clinics with Verity and Daria Terms and Conditions

1. The Coaching Clinics will be conducted across a variety of host venues. Please check the exact times and venue for your preferred date(s) as they may be slightly different between venues.
2. Unless otherwise noted, each clinic session will run for three hours, with the first hour being a combination of a discussion format and “meet and greet” before moving onto lanes for a practical session for the remaining two hours.
3. Unless otherwise noted, the cost of each session is \$175AU payable on booking.
4. Bookings will only be accepted via tenpinresults.com.au – click on the “Coaching Clinics” button in the “Enter” section of the very front page
5. Merchandise is available during the booking process. Merchandise ordered via the website prior to August 15th will be available to be autographed while the athletes are holding sessions.
6. The professional athletes conducting the coaching session are acting under contract to Simpler Technology Pty Ltd, the parent company of TenpinResults.
7. Where a session is unable to be conducted as advertised, an appropriate alternate session will be held if possible (see also “Refund Policy” below).
8. TenpinResults, and Simpler Technology, are not responsible for delays in the manufacture or delivery of merchandise. If the delivery is delayed such that merchandise is not available prior to the required session, the purchaser will be entitled to request the athletes to autograph that merchandise prior to it being delivered to the purchaser.
9. Autographs, selfies, and similar “fan acts” are acceptable and encouraged, however will be entirely at the athletes discretion. Please respect that they are doing a job as well and may need you to be patient until they are able to address your request.
10. Participants may register for more than one session if desired. There is no multi-entry discount.
11. Parents of junior participants are welcome to remain in the venue and listen in on the discussion hour provided the venue has space in the function area. Only participants and invited coaches will be permitted into the players areas during the lane time portion of a session.
12. TenpinResults, Simpler Technology, the host venue and the athletes reserve the right to have any person or individual removed from the premises in the event of inappropriate, disrespectful, harmful, or otherwise anti-social behaviour.

Refund Policy

Due to the nature of the clinics and up-front outlay required to secure the services of the athletes and the logistics, registration fees will be non-refundable, except:

- a) If no professional athletes are available to run a scheduled session for any reason, or
- b) If a host venue is unexpectedly unavailable, for example but not limited to natural disaster or closures, or
- c) If for any other reason a session is unable to be run at an advertised time and venue
- d) Where a participant is required to isolate under their local COVID-19 policies

In the case of any exception above, participants of an impacted session will be offered a full refund or rescheduling at the participants choice.

Change of mind, or change of employers directions (eg picking up a shift), or other non-essential cancellations by a participant will only be considered case-by-case if there is a waiting list to take up the space. Such refunds will be subject to the usual 3% fee if choosing to withdraw to cash.